

Privacy Policy

General

The Nabo Capital Limited (hereinafter; Nabo) Privacy Policy is designed to tell you about practices regarding the collection, use and disclosure of information that you may provide via the Nabo website. Whenever you use this site, you consent to the collection, use, and disclosure of that information in accordance with this Privacy Policy.

Ways that Nabo collects information

Some areas of the site require you to actively submit information in order for you to benefit from specific features (such as the range of online services). You will be informed at each information collection point what information is required and what information is optional.

Some of this information may be personal (information that can be uniquely identified with you, such as your full name, address, email address, phone number etc).

Nabo only collects such information when you choose to supply it to them.

Information is also gathered without you actively providing it, through the use of various technologies and methods such as Internet Protocol (IP) addresses and cookies. These methods do not collect or store personal information.

An IP address is a number assigned to your computer by your Internet Service Provider (ISP), so you can access the internet. It is generally considered to be non-personally identifiable information, because in most cases an IP address is dynamic (changing each time you connect to the internet), rather than static (unique to a particular user's computer).

Nabo uses your IP address to diagnose problems with their server, report aggregate information, and determine the fastest route for your computer to use in connecting to the site, and to administer and improve the site.

Page tagging

Nabo uses JavaScript page tags to aggregate and analyse customer usage patterns on the website. This provides Nabo with data on your site usage and behaviour. Nabo uses this information to make changes to the layout of the website and to the information in it. This process does not collect any personal or identifiable information about users. You can disable JavaScript on your computer, however disabling JavaScript may affect your ability to access some Nabo online tools and services.

Sometimes Nabo tags pages on sites used to promote various campaigns. These tags are provided by the advertising management partner, DoubleClick. These tags enable DoubleClick to recognise a unique cookie on your browser, which in turn enables Nabo to learn which advertisements bring users to the website. The cookie was placed by Nabo, or by another advertiser who works with DoubleClick. With this technology, the information that Nabo collects and shares is anonymous and not personally identifiable. It does not contain your name, address, telephone number, or email address. There is more

information about DoubleClick - including information about how to opt out of these technologies - on their website.

Monitoring of email

Nabo may monitor email communications with Nabo (this includes any Nabo's member of staff). Any such monitoring will take place in accordance with the law.

Web statistics

Nabo uses log files generated by the web servers to analyse site usage and statistics but the files do not identify any personal information. Log file analysis helps Nabo to understand usage patterns on the website and to make improvements to the service.

Disclosure

Except as otherwise stated, Nabo may use information you provide via this site to improve the content, to customise the site to your preferences, to communicate information to you (if you have requested it), for internal marketing and research purposes, and for the purposes specified in this Privacy Policy.

Nabo does not disclose any information you provide via the site to any third parties or other Government departments except where:

- such disclosures are necessary to fulfil Nabo's service obligations to you, in which case Nabo will require such third parties to agree to treat it in accordance with this Privacy Policy
- required by applicable laws, courts orders, or Government regulations (for example, to prevent or detect crime)
- you give Nabo permission to do so

Access to and correction of personal information

Nabo will take all reasonable steps in accordance with legal obligations to update or correct, personally identifiable information that you submit via this site.

You have a right to ask to see details of any personal information that Nabo holds about you. If you wish to do so please contact the Nabo office that you have been dealing with.

Liability

Nabo will not be liable for defamation or any other legal action arising from content published- by persons who are not agents of Nabo- on this website. Nabo will not indemnify any person who posts, comments or otherwise causes to be published unsolicited material on the website, against any direct or indirect legal claims arising from such publications.

Security

Nabo has a legal duty to protect the confidentiality of customer's information. Nabo takes all reasonable steps to protect any information you submit via the website, both online and offline, in accordance with Kenyan Law, international best practice and general principles of law recognized by civilized states.

Nabo takes all appropriate steps to protect your personally identifiable information as you transmit your information from your computer to the Nabo site and to protect such information for loss, misuse, and unauthorised access, disclosure, alteration, or destruction. Nabo uses leading technologies and encryption software to safeguard your data, and operate strict security standards to prevent any unauthorised access to it.

Where you use passwords, ID numbers, or other special access features on this site, you also have a responsibility to take reasonable steps to safeguard them.

Links to other websites

This site contains links and references to other websites. Please be aware that this Privacy Policy does not apply to those websites and Nabo encourages you to read the Privacy Policy of every website you visit.

Notification of changes to the Privacy Policy

Nabo will post details of any changes to the Privacy Policy on the website to help ensure you are always aware of the information Nabo collects, how Nabo uses it, and in what circumstances, if any, Nabo share it with other parties.

This Privacy Policy was last updated August 2019.